ASSET MANAGEMENT in the Water and Wastewater Industry

Fundamentals of Asset Management Robert Secrest, P.E. Registered Professional Civil Engineer Utilities Manager – Asset Management Group

Speaker Bio

- 20 years experience in asset management and civil engineering
 - Master of Business Administration, MBA
 - Registered Professional Civil Engineer, P.E.
 - Project Management Professional, PMP
 - Leadership in Energy and Environmental Design Accredited Professional, LEED A.P.
 - Qualified SWPPP Developer, QSD
 - Certified Cost Engineer, CCE
 - Chartered Financial Analyst Level 1 Candidate, CFA
 - Certified Lean Six Sigma Black Belt, LSSBB

Outline

Asset Management

Purpose, benefits Process lifecycle

Maturity models



Leverage Technology



"Campus Main Break" NBC News July 2014

What happened?

Facts:

10 Million gallons lost3.5 hours to isolateDamages – millions

Why 3.5 hours to isolate Leverage GIS – RFID Condition assessment Manage risk

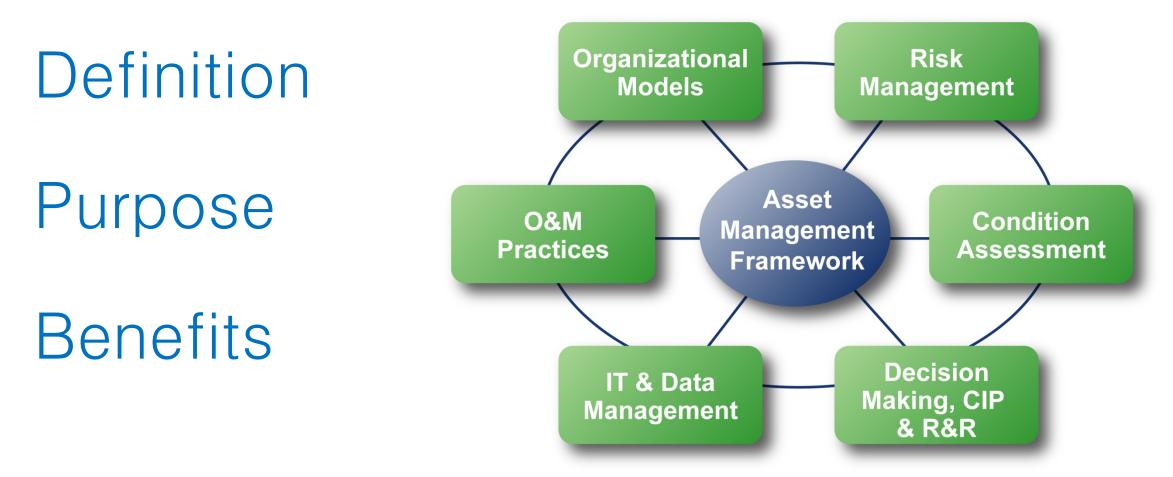
	Figure 5: Average Estimated Service Lives by Pipe Materials (average years of service)									
Derived Current Service Lives (Years)	CI	CICL (LSL)	CICL (SSL)	DI (LSL)	DI (SSL)	AC (LSL)	AC (SSL)	PVC	Steel	Conc & PCCP
Northeast Large	130	120	100	110	50	80	80	100	100	100
Midwest Large	125	120	85	110	50	100	85	55	80	105
South Large	110	100	100	105	55	100	80	55	70	105
West Large	115	100	75	110	60	105	75	70	95	75
Northeast Medium & Small	115	120	100	110	55	100	85	100	100	100
Midwest Medium & Small	125	120	85	110	50	70	70	55	80	105
South Medium & Small	105	100	100	105	55	100	80	55	70	105
West Medium & Small	105	100	75	110	60	105	75	70	95	75
Northeast Very Small	115	120	100	120	60	100	85	100	100	100
Midwest Very Small	135	120	85	110	60	80	75	55	80	105
South Very Small	130	110	100	105	55	100	80	55	70	105
West Very Small	130	100	75	110	60	105	65	70	95	75
1.SL indicates a relatively long convice life for the material resulting from some combination of benign ground conditions and										

LSL indicates a relatively long service life for the material resulting from some combination of benign ground conditions and evolved laying practices etc.

SSL indicates a relatively short service life for the material resulting from some combination of harsh ground conditions and early laying practices, etc.

"Buried No Longer: Confronting America's Water Infrastructure Challenge" – AWWA Publications

Asset Management



What is Asset Management?

Asset Management

"Asset management is a systematic process of maintaining, upgrading, and operating physical assets cost-effectively. It combines engineering principles with sound business practices and economic theory, and it provides tools to facilitate a more organized, logical approach to decision-making. Thus, asset management provides a framework for handling both short- and long-range planning."

Asset Management: Advancing the State of the Art Into the 21st Century Through Public-Private Dialogue, FHWA and AASHTO, 1996



Asset Management programs are defined as asset management services designed to reduce the total cost of ownership through objective-based condition assessment and financial analysis, using a standardized methodology and software.

> Manage risk Improves transparency Communicate requirements Maintain level of service

Benefits

<u>Service Level</u>

Share information

Improve condition

Minimize outages

Reactive to preventative

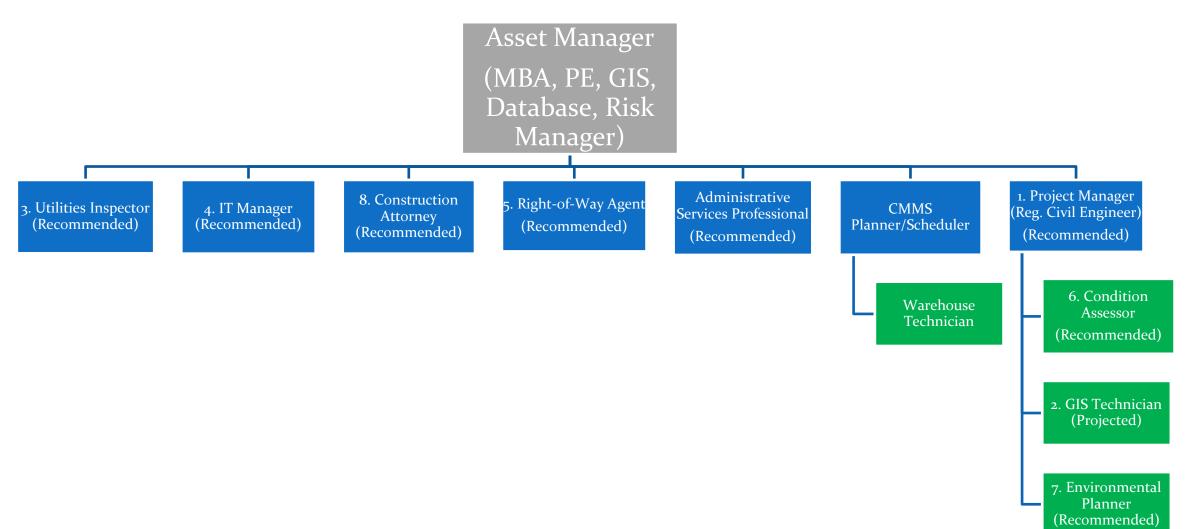
Financial

Rehab prior to failure Helps prioritize Justify financial plans Extends useful life Systematic decision-making

Systems Overview Carlsbad

Asset Management Program Development

Organizational Chart



Process Steps



Key Components

Inventory

Risk Assessment

Condition Assessment Data Analysis

Action

Inventory

✓ What do I own

✓ What is the value

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218	Rahinsen Bridge	1810-1830		1 34	Dridge	N 1000 .
210	St. Attractors Church (RC)	1000-1010	Rabberrich, Filleright		Church (Roman Catholic)	1 1
247	Ratification House	1790-1000	Rabberron, Hillersoff		Lookentoringe	

✓ How long is it designed to last

Risk Assessment

Purpose

Identify assets that present the greatest risk Identify and prioritize assets for condition assessment

Results

Prioritize projects to optimize use of limited resources Provides systematic risk-based mitigation strategies

Consequence of Failure (CoF) Scores

Scale: 1 - 10 10 = highest impact

Based upon

Triple bottom line impacts Environmental Economic Social/Community

Triple Bottom Line

Environmental

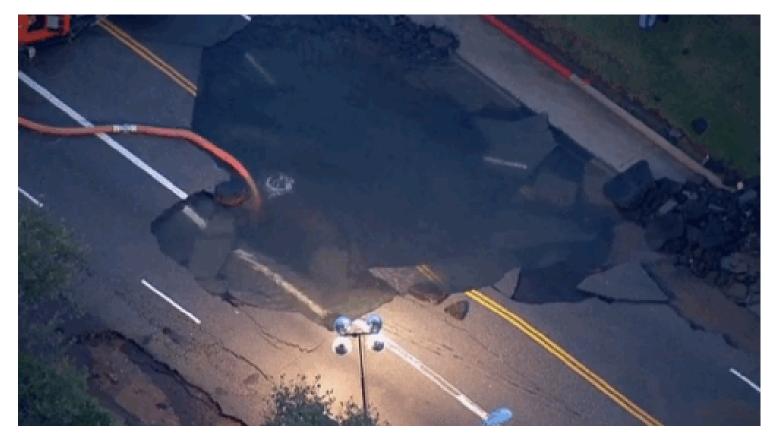
Spill/flood/Odor Permit Compliance

Economic

Financial Economic

Social/Community

Loss of Service Safety Agency Image



Repeatable
 Verifiable
 Auditable
 Trainable



Water Assets

Valves

Mains

Tanks

Facilities

Wastewater Assets

Gravity mains Access holes

Force mains

Lift stations



Water

Valve Maintenance (AWWA M44)

Description	Frequency
Critical Valves	12 months
Transmission Mains	48 months
Distribution Mains	36 months

Condition Assessment Water (future AWWA M77)

Mains Leak detection program CCTV and other

Tanks CCTV – visual Non – destructive testing



Condition Assessment Wastewater

Gravity Mains - CCTV

Description of Area	Frequency of CCTV
Steep slopes, new infrastructure	36 months
Older areas, new infrastructure	24 months
Older areas, small diameter, relatively low slope	12 months
Older areas, fats, oils, grease (FOG) issues, relatively low slope	12 months

Wastewater

Access holes – crews

Force mains – consultants



Facility Assets

- Buildings
 - Exterior/Roofing
 - Electrical/Mechanical
 - Plumbing/Fire protection Structural/Architectural

Transportation Assets

Pavement/Street lights



Goal: Condition Assessment activities deliver condition scores

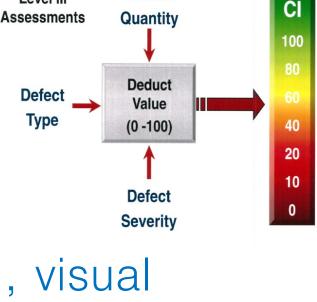
Condition Scores

Condition Scores Scale: 1 - 10 = 10 = 10

Based upon:

General assessment- age, condition, visual Level III: Detailed assessment- quantity and severity of defects

Next: Convert Condition Scores to Probability of Failure (PoF)



Defect

Level III

Defect

Type

Condition Scores converted to PoF

Element	1	3	5	7	9	10
Technical Performance	Substantially exceeds current requirements	Exceeds current requirements	Meets current requirements but with room for improvement	Obvious concerns; cost/benefit questions	Inefficient; becoming ineffective, obsolete	Failing; not capable of sustaining required performance
Operational Performance	Negligible attention required	Exceeds current requirements	Meets current requirements but with room for improvement	Obvious concerns; costs/benefits questions	Difficult to sustain performance	Failing; not capable of sustaining required performance
Reliability	As specified by manufacturer	Infrequent breakdown	Occasional breakdown	Periodic Breakdown	Continuous recurrent breakdown	Virtually inoperable
Availability	Virtually always operational	Out of service only for very short periods	Out of service for moderate period; moderately difficult to return to service	Increasingly difficult to return to service; parts becoming a challenge	Extensive downtime duration; difficult to return to service; parts difficult to acquire, rare skills required	Virtually impossible to return to service; parts no longer available trained personnel
Maintainability		Largely preventive maintenance with some corrective maintenance beginning to show up; baseline monitoring	Increasing minor maintenance required; periodic corrective maintenance including some repair shortening of monitoring intervals	Scheduled maintenance becoming frequent; more experienced trades people required for maintenance; frequency of work orders increasing substantially with short monitoring	Work orders well above average for type of asset; recurrent minor repair; close monitoring required; most senior people required to sustain performance	Maintenance is frequent with recurrent patterns of failure; asset must be virtually constantly monitored to sustain performance
% Physical Life Consumed	Almost new; up to 10% consumed	Up to 30% consumed	Up to 50% consumed	Up to 70% consumed	Up to 90% consumed	Virtually completely consumed, imminent failure
Condition Score	1	3	5	7	9	10
Probability of Failure	0.1	0.3	0.5	0.7	0.9	0.99

Business Risk Exposure

Х

Probability of Failure (PoF)

X

Remaining Useful Life

Adjust for:

- Design Standard
- Construction Quality
- Material quality
- Operational history
- Maintenance History
- Operating environment

Consider:

• Failure Mode

• Condition, Reliability

Consider: • Peak vs. averag • Failure mode • Operating environment	ge
D 1 1	T

Redundancy Factor

Redundancy	Factor	
Single	0.7	
Multiple	0.5	
Zero	1.0	

Consequence of Failure (CoF)

Risk Score (BRE)

Consider:

- Safety, health
- Environmental
- Impact
- Process
- criticality
- Repair cost
- Revenue impact

Analytics



Analytics aspects

Risk matrix

Maintenance strategies

Failure modes and effects analysis, FMEA

Life cycle costs – penalty costs

Decision logic trees

Analytics to action

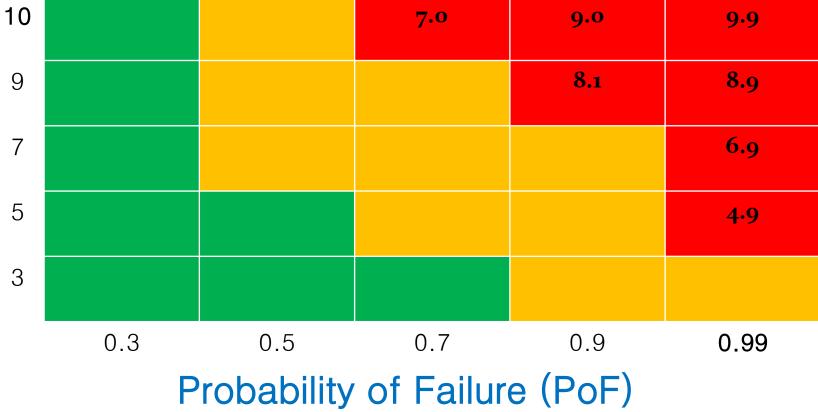
Analytics

Automation and optimization
 Budget and/or staff constrained
 Multiple what-if scenarios
 Return on investment
 Risk assessment



Risk Matrix

Consequence 9 of Failure (CoF) 7



Maintenance

Reactive

Not recommended

Preventative – CMMS

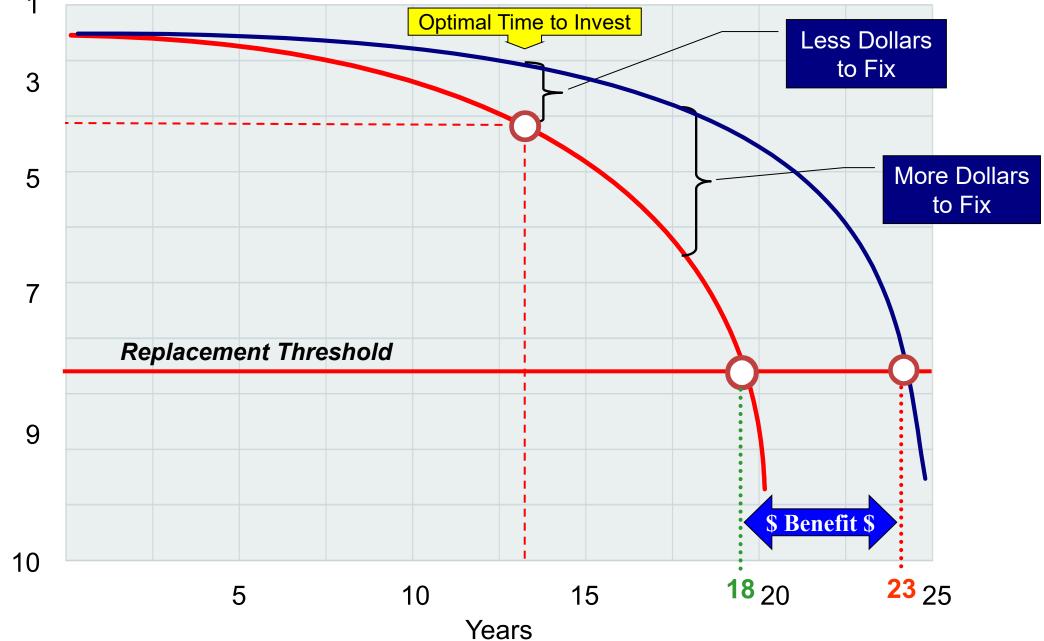
Activities scheduled and carried-out to protect and prevent deterioration

Predictive – SCADA

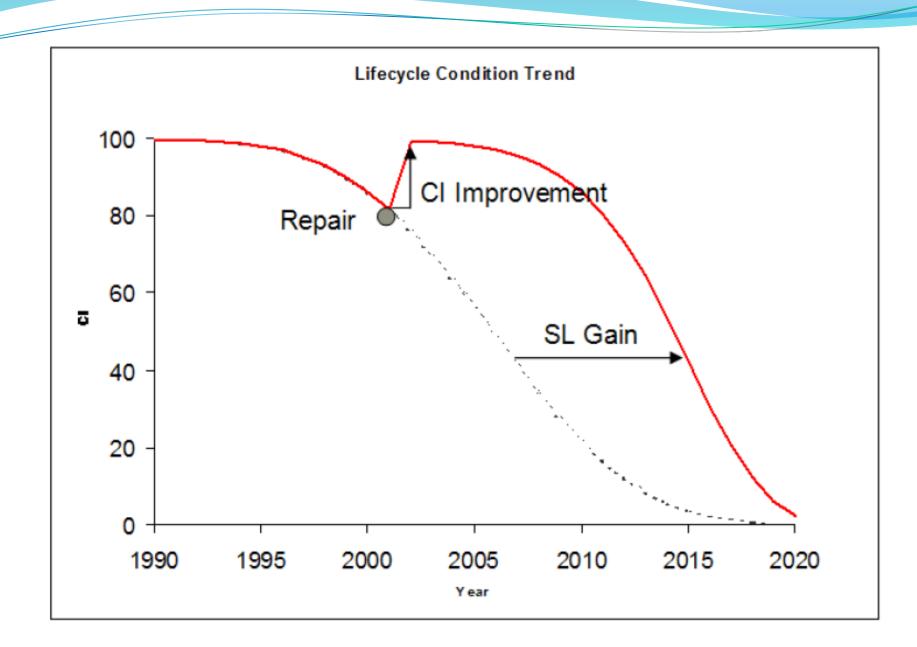
Activities scheduled after observing signs of deterioration or impending failure

Failure Mode and Effects Analysis (FMEA)	Definition	Tactical Aspects	Management Strategy	
Capacity (Operational Failure)	Volume of demand exceeds design or operational capacity	Growth, system expansion	Redesign	
Level of Service (Operational Failure)	Functional requirements exceed design capacity	Codes & permits: NPDES, Breaks/100 miles/year, SSOs, outages, OSHA, noise, odor, life safety, service, etc.	O&M optimization renewal	
Mortality (Structural Failure)	Consumption of asset reduces performance below acceptable level. End of useful life	Physical deterioration due to age, usage, (including operator error), corrosion, environment, or nature	O&M optimization renewal	
Financial Efficiency	Operations costs exceed that of feasible alternatives	Payback period	Replace	

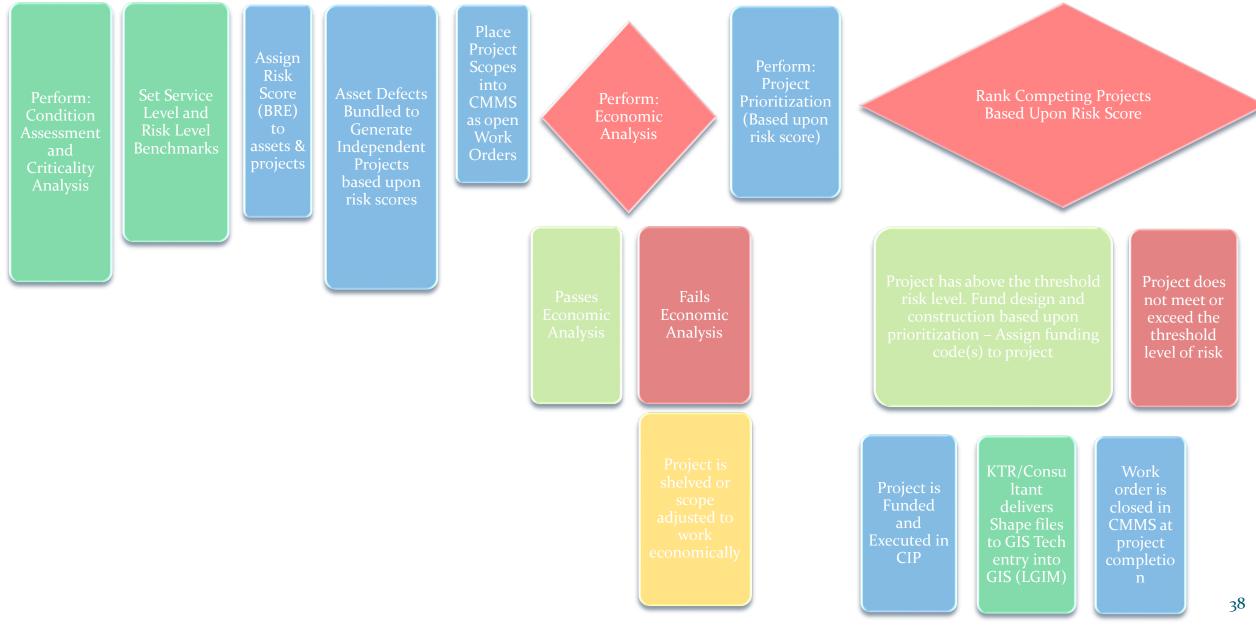
Life Cycle Cost and Penalty Costs



Condition Score



Capital Projects Decision Logic Network



Analytics to Action

Analytics program

Shape files - layers

Sensitive customers

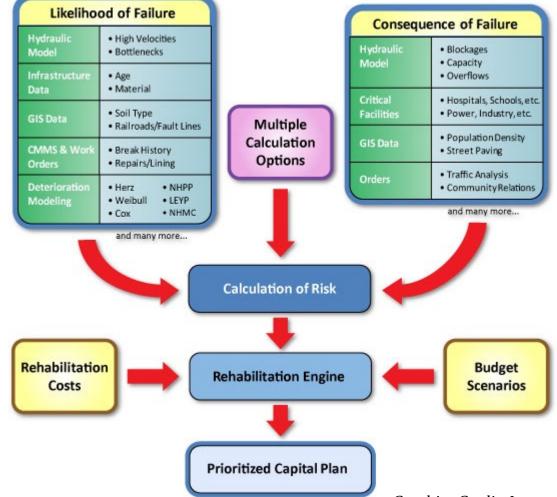
Soils

Streets moratorium

Main break

Models

Leak logger



Graphics Credit: Innovyze

Action

✓ Generate scope and cost

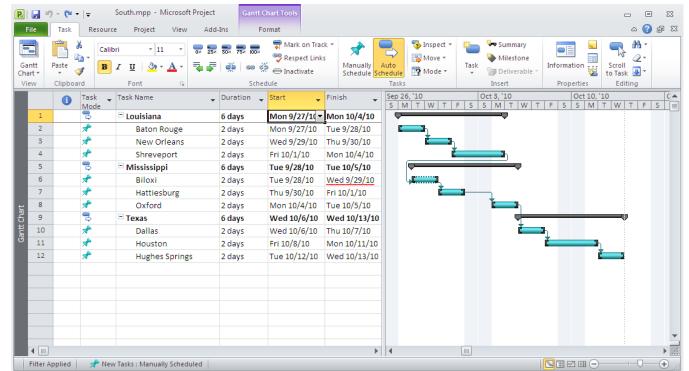
Prioritize alternatives

Establish budgets



Action – Water

- Leak detection program (Leak–Logger) JOC contractors
- Pump replacement
- Valve replacement
- Condition Assessment
 - Valves, hydrants
 - Pumps
 - Tri-agencies Pipeline



Action – Wastewater

Pump replacement program

Access hole program CIPP program

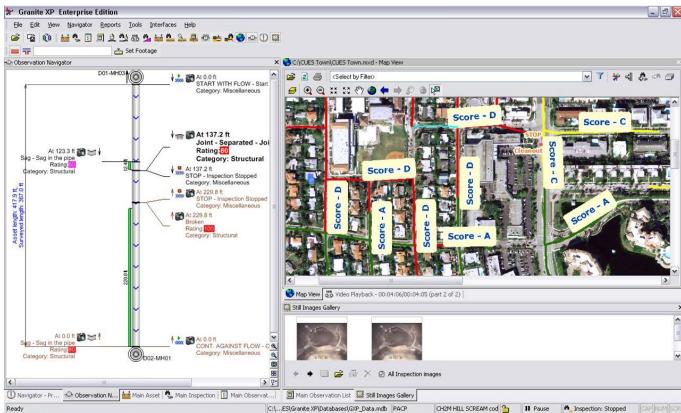
Condition assessment

Gravity mains

Access holes

Facilities and roofs

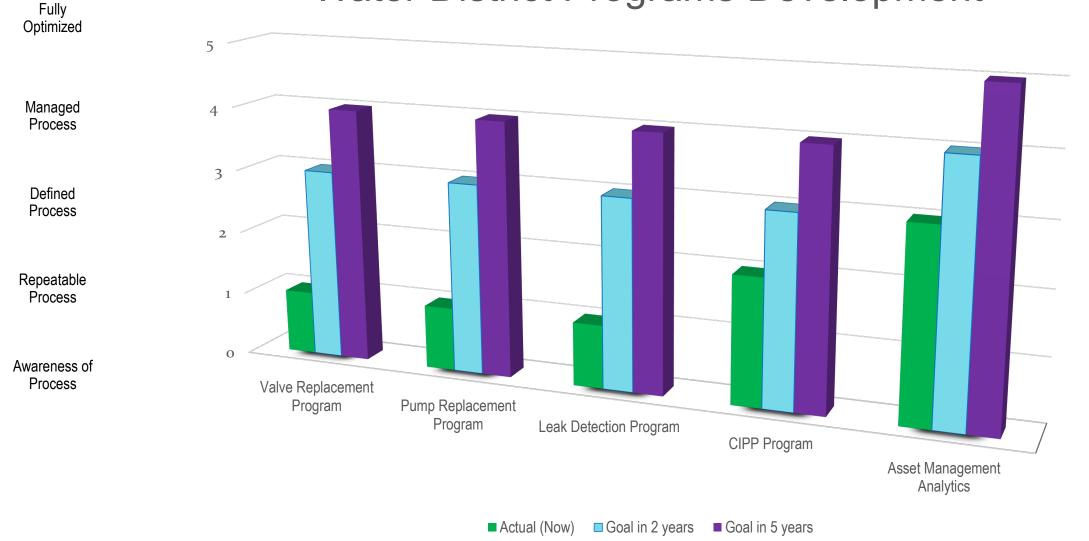
Force Main



P3M3 Maturity Model

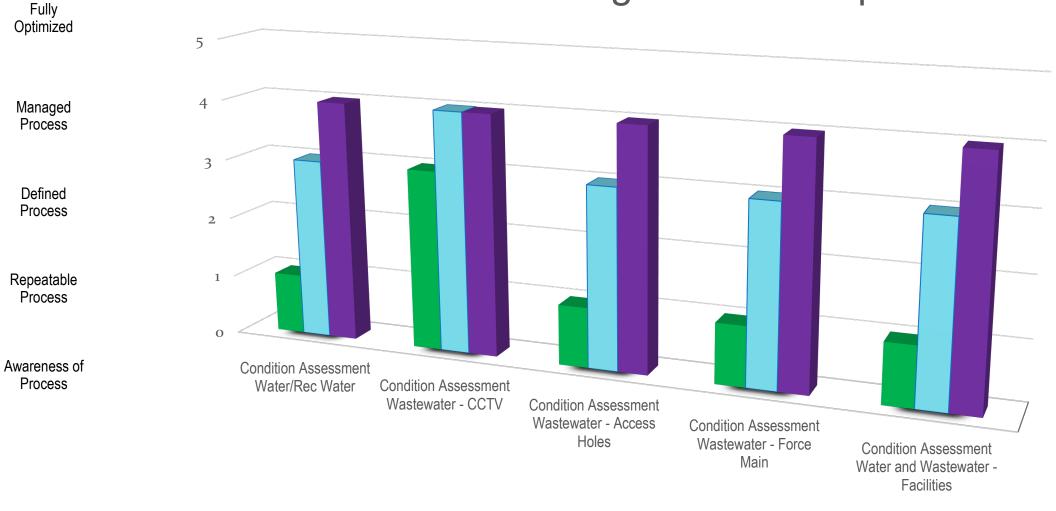
P3M3 Maturity Model

Water District Programs Development



Forecasting Program Development across several Categories

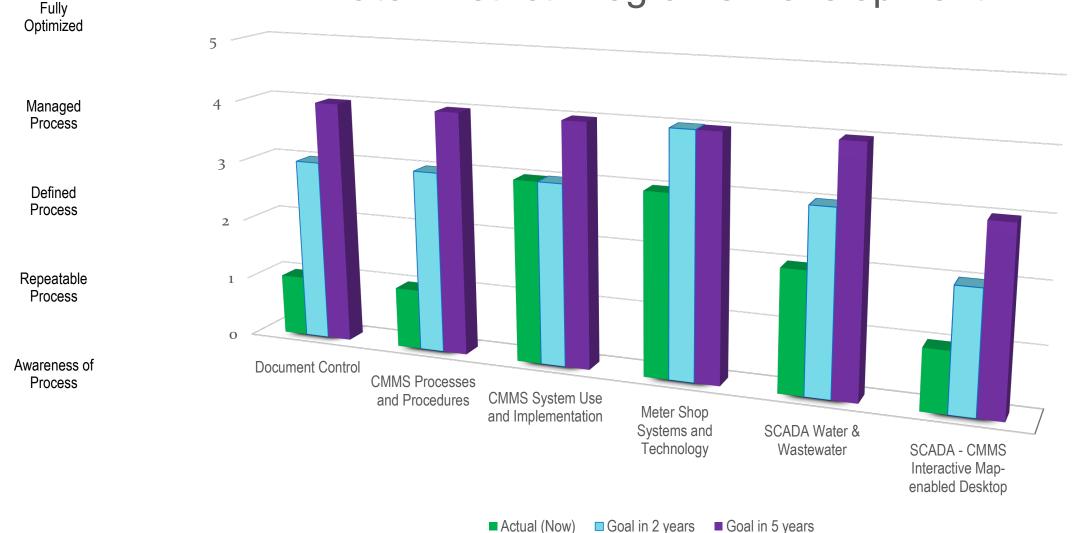
P3M3 Maturity Model Water District Programs Development



■ Actual (Now) ■ Goal in 2 years ■ Goal in 5 years

Forecasting Program Development across several Categories

P3M3 Maturity Model Water District Programs Development



Forecasting Program Development across several Categories

How to Leverage Technology

Bringing it all Together Global Information System – GIS Data gaps Layers Standardized database format Scope and cost – escalated

GIS-centric Platforms Supervisory Control And Data Acquisition (SCADA)

Master plan Monitor and control Real-time Interactive map desktop

ALARM SCADA & PLC DIAG. LOGOUT 2010 Jun TADA/SUMMA 4:29:26 PI PROCESS MAN DOWN MAN DOWN OVERVIEW TRENDS SETPOINTS STATISTICS MISC. SCREENS 43.15 min /HORN ACK Lake Huron WTP: Water Quality Raw Water **Clear Well** Filters Chlorine Residual CLW01 AT2 Turbidity FLT01_AT1 0.025 NTU Turbidity FLT02_AT1 0.026 NTU Temperature WWL01 TT1 Particles FLT02 AT2 3.29 m Chlorine Residual WM 01 AT1 0.38 ma/l Particles FLT01 AT2 Counts/ml Level CLW01 LT1 60.9 MLD Flow FLT01 FT1 92 MLD Flow FLT02 FT1 North Flow LL PRR FT1 South Chlorine Residual CLW02 AT2 1.41 mg4 South Flow LLP80 FT2 50 MID Turbidity FLT03 AT1 0.038 NTU Turbidity FLT04 AT1 0.031 NTU 3.12 m Total Flow 116.0 MLD Level CLW02 LT1 Particles FLT03_AT2 Counts/mL Particles FLT04 AT2 Counts/ml Pressure LLP00 PT3 VPa Flow FLT03_FT1 8.5 MLD Flow FLT04 FT1 95 MLD Conductivity LL PRO_AT Ind d uS/cm Turbidity FLT05 AT1 Turbidity FLT06 AT1 0.77 NTH Turbidity LLP00 AT2 Particles FLT05_AT2 Counts/mL Particles FLT06_AT2 Counts/mL pHLLP00 AT3 Flow FLT06_FT1 8.9 MLD Flow FLT05_FT1 0.1 MLD Turbidity FLT07_AT1 0.029 NTU Turbidity FLT08 AT1 0.035 NTU Particles FLT07_AT2 Counts/mL Particles FLT08_AT2 Counts/mL Flow FLT08_FT1 9.3 MLD Flow FLT07_FT1 8.3 MLD **Plant Discharge** Turbidity FLT09 AT1 00026 NTU Turbidity FLT10 AT1 0031 NTU Turbidity HLP00_AT2 0.039 NTU Settled Water Particles FLT09 AT2 Counts/ml Particles FLT10 AT2 Counts/mL pH HLP00 AT3 8.56 pH North Conduit Flow FLT09 FT1 MLD Flow FLT10 FT1 8.6 MLD Conductivity HLP00_AT4 245 uS/cm Turbidity CLF00_AT1 0.187 NTU Turbidity FLT11_AT1 0.000 NTU Turbidity FLT12_AT1 0.025 NTU Pressure HLP00 PT1 1239 kPa Particles CLF00_AT7 Particles FLT11 AT2 2 Counts/ml Particles FLT12 AT2 Counts/ml Fast DH CLEOR AT2 7.24 nH Flow FLT11_FT1 8.5 MLD Flow FLT12_FT1 9.1 MLD 1.26 mg/l Chlorine Residual HLP00_AT1 0.45 mat **Clorine Residual CLF00 AT3** Total Flow 43.8 MLD Total Flow 54.5 MLD Flow HLP00_FT1 104 6 MI F Level CLF00_LT1 1 37 m Residual CLW01_AT1 0.490 mg/L Residual CLW02_AT1 0.371 mg/L South Conduit 1.25 ma/L Chlorine Residual HL P00 AT6 Turbidity CLF00_AT4 0.138 NTU Flow HLP00_FT2 0.0 MLD Particles CLF00_AT8 357 Cnts/m Total Flow 104.6 MLD pH CLF00_AT5 7.77 pH Exeter/Grand Ben **Clorine Residual CLF00 AT6** 0.45 mal pH PLP00_AT1 Ha DO D Level CLF00_LT2 1.35 m 0.0 MLD Flow PLP88 FT2 ack Am: 0. Sup:

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GIS-centric Platforms

Computerized Maintenance Management System – CMMS

Maintenance frequencies – automated Obtain asset data – as-built submittals CMMS linked to SCADA

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	d Potable Water Syst		Appurtenance					WN34	Appurtenance WN34	Potable Water	Appurtenance	MAB		308	
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	d Potable Water Syst		Appurtenance					WN59	Appurtenance WN59	Potable Water	Appurtenance	AVA		308	
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	d Potable Water Syst		Appurtenance					WN139	Appurtenance WN139	Potable Water	Appurtenance	MAR		32C	
	d Potable Water Syst		Appurtenance					WN145	Appurtenance WN145	Potable Water	Appurtenance	MAB		32C	
City of Carlsbar	d Potable Water Syst	em Distribution	Apputenance					WN148	Appurtenance WN148	Potable Water	Appurtenance	80		32C	
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City of Carlsbar	d Potable Water Syst	em Distribution	Appurtenance					WN151	Appurtenance WN151	Potable Water	Appurtenance	MAR		32C	
City of Carlsbar	d Potable Water Syst	em Distribution	Appurtenance					WN209	Appurtenance WN209	Potable Water	Appurtenance	MAB		39A	
City of Carlsbar	d Potable Water Sust	em Distribution	Appurtenance					WN212	Appurtenance WN212	Potable Water	Appurtenance	MAB		39A	
City of Carlsbar	d Potable Water Sust	em Distribution	Appurtenance					WN219	Appurtenance WN219	Potable Water	Appurtenance	80		39A	
City of Carlsbar	d Potable Water Sust	em Distribution	Appurtenance					WN220	Appurtenance WN220	Potable Water	Appurtenance	80		39A	
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City of Carlsbar	d Potable Water Sust	em Distribution	Appurtenance					WN233	Appurtenance WN233	Potable Water	Appurtenance	MAB		320	
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	d Potable Water Syst		Appurtenance					WN246	Appurtenance WN246	Potable Water	Appurtenance	BO		39A	
	d Potable Water Sust		Appurtenance					WN257	Apputtenance WN257	Potable Water	Appurtenance	MAR		39A	
Dity of Carkbar	d Potable Water Sust	em Distribution	Appurtenance					WN259	Appurtenance WN259	Potable Water	Appurtenance	MAB		39A	
	d Potable Water Syst		Apputenance					WN265	Apputtenance WN265	Potable Water	Appurtenance	MAB		39A	
	d Potable Water Sust		Appurtenance					WN267	Appurtenance WN267	Potable Water	Appurtenance	MAB		39A	
	d Potable Water Sust		Apputenance					WN269	Appurtenance WN269	Potable Water	Apputenance	MAB		396	
	d Potable Water Syst		Apputenance					WN271	Appurtenance WN271	Potable Water	Appurtenance	MAB		336	
	d Potable Water Syst		Apputenance					WN278	Appurtenance WN278	Potable Water	Appurtenance	MAB		396	
	d Potable Water Syst		Apputenance					WN285	Appurtenance WN286	Potable Water	Appurtenance	BD		390	
Dity of Carlsbar	d Potable Water System d Potable Water System	em Distribution	Apputenance					WN285	Apputenance WN285	Potable Water	Appurtenance	MAB		390	
	d Potable Water Syst		Apputenance					WN284	Appurtenance WN284	Potable Water	Appurtenance	MAB		390	
City of Carleba	d Potable Water System d Potable Water System	em Distribution	Apputenance					WN292	Apputenance WN292	Potable Water	Appurtenance	BO		390	
	d Potable Water System d Potable Water System		Apparenance					WN232	Apputenance WN232	Potable Water	Appurtenance	MAB		390	
		nagement Strategy	Cost Database 1 Cost Datab	-	d Analysis	/Sheet1		10000	- appointer of for white of	P Glable Water	- pporter taritie	1000	14	330	

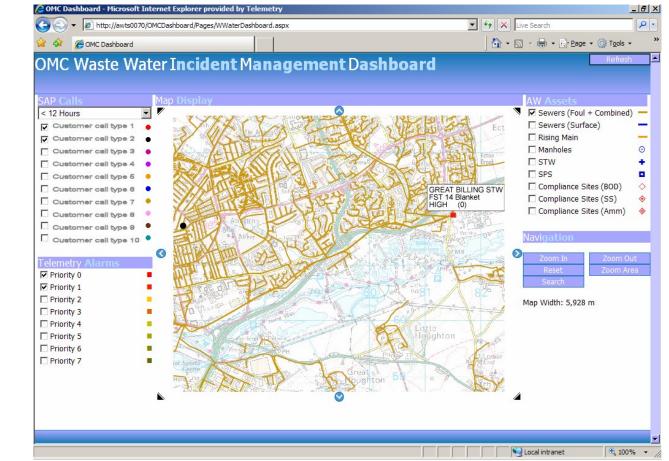
SCADA linked to CMMS

Optimization Drivers

Customers

Rapid response Regulatory

Increasing requirements Water quality Leakage reduction Business



Demands on producing at lower costs Reduce high profile incidents

Documents

- EPA Check-up Program for Small Systems, EPA CUPSS
- Manual of Practice Condition Assessment of Water Mains (AWWA M77)
 - {not yet out for distribution}
- Distribution Valves: Selection, Installation, Field Testing and Maintenance (AWWA M44)
- EPA Asset Management: A Best Practices Guide (April 2008)
- Guide to Water and Wastewater Asset Management Underground Infrastructure Management (UIM)
- Asset Management CoC Standard Specification (coming soon)

Open Discussion